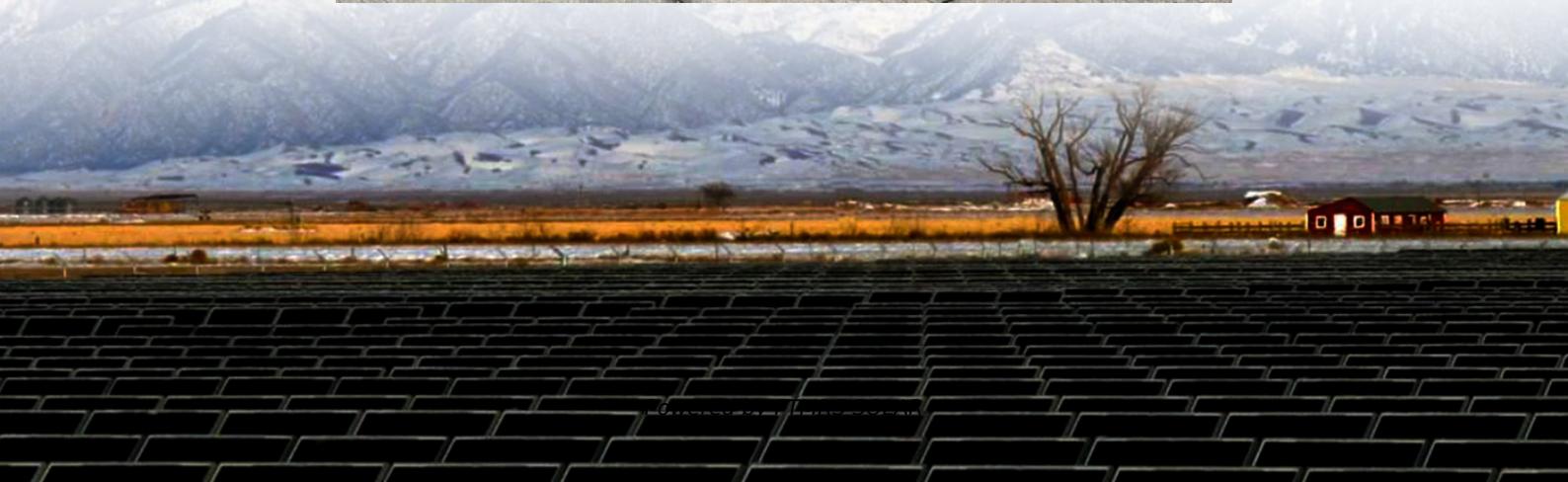




FTMRS SOLAR

# How long is the warranty period for Huawei's energy storage products





## Overview

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When does Huawei warranty start?

The warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this product, whichever is earlier. 3. The warranty type of a product may vary in different countries, please consult your local service sales representatives for more information. 4.

Does Huawei offer a limited product warranty?

User Manual or Quick Guide provided by Huawei. This Limited Product Warranty applies only if the installation and any removal and reinstallation has been carried out in accordance with the installation instructions and user guidelines supplied.

What is a limited product warranty for Huawei usionsolar products?

s due to a defect in materials or workmanship). This Limited Product Warranty only applies to Customers who have purchased the Covered Products directly from Huawei, or from an authorized seller of Huawei usionSolar Products in Switzerland and the EEA. Huawei only proces.

What is the warranty on a non-Huawei product?

1. This warranty does not apply to any non-Huawei products (third party hardware or software), consumables, accessories and mechanical parts. 2. The warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this product, whichever is earlier. 3.



## How long is the warranty period for Huawei's energy storage products?

### C& I Smart String Hybrid Cooling Energy Storage ...

Jan 8, 2025 · The performance warranty of the battery of the energy storage system is based on the ten-year warranty period and the number of cycles. The one that reaches the warranty first ...

### Enterprise Product Warranties V2.43

Apr 16, 2025 · a) The service start date of Independent Parts is the shipment date from Huawei, and the warranty period for Independent Parts of Storage distribution products is one year, ...

### Energy storage cabinet warranty period

What are the energy storage warranty terms? 1. Energy storage warranties typically cover 1) specific timeframes, 2) capacity guarantees, and 3) performance criteria,

### C& I Hybrid Cooling ESS Warranty Terms(Oversea)

Aug 11, 2025 · Huawei C& I Hybrid Cooling Energy Storage System(ESS for short) are applicable to commercial and industrial scenarios. It work with SACU or SmartLogger. The SmartPCS is ...

### Huawei Technologies Co., Ltd. (Huawei) Limited Product ...

Mar 24, 2025 · Huawei warrants that the product retains either sixty percent (60%) of Usable Energy for ten (10) years from the dispatch from Huawei, or for a Minimum Through Output ...

### Overview of Huawei Digital Power Warranty Services

Nov 30, 2024 · The table provides warranty descriptions for Huawei Digital Power's products, devices, and solutions in various business scenarios such as Smart PV, energy storage ...

### C& I Hybrid ESS Limited Product Warranty 2025-02

May 12, 2025 · This Limited Product Warranty is in lieu of all other warranties, conditions or guarantees as to the description, quality, fitness for a particular purpose, satisfactory or ...

### C& I ESS Warranty Policy V2

Huawei C& I energy storage system (ESS for short) is primarily used in C& I scenarios and works with the SmartPCS, DCDC, and SACU. The SmartPCS connects to the DCDC to charge ...

### Energy Storage System Product Warranty Conditions

Jul 31, 2024 · After customer's replacement request being confirmed, Huawei shall responsible for transportation defective devices within warranty period. To claim under this Limited Product ...

### C& I Smart String Energy Storage Warranty Service Terms



Huawei C&I Smart String Energy Storage (ESSs for short) Products LUNA2000B series are applicable to industrial and commercial scenarios. They work with the SmartPCS, DCDC and ...

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